



## Willy Vandenbrande

Willy Vandenbrande has been working in the field of Quality Management for over 35 years; first as a quality manager and later as a consultant. In 1995 he founded QS Consult, a European consulting agency that assists organizations in various aspects of Quality Management. Today he is focusing on spreading his thoughts on quality through publications and presentations. His main topics are sustainability, the future of quality and face-to-face service quality. His first book “Reflections on Quality in 10 ½ Chapters” was recently published and very well received.

Willy has delivered many presentations at international conferences (WCQI, EOQ, IAQ) and has written numerous articles on Quality Management. His thought provoking speeches are very much liked by audiences all over the globe.

Willy holds a Masters Degree in Civil Engineering and a Masters Degree in Total Quality Management. He holds a Six Sigma Black Belt Certification from the American Society for Quality (ASQ). Willy is an ASQ Fellow and an Academician of the International Academy for Quality (IAQ). Within IAQ he is the chair of the Quality in Planet Earth Concerns Think Tank. In 2019 he was awarded the ASQ E. Jack Lancaster Medal for outstanding leadership in promoting quality worldwide.